



Lumber and Building Materials Centres • Garden Centres

For a  
**clear vision**  
of your business



- Sales
- Customer service
- Human resources
- Finance
- Inventory



For more than 25 years, OGC has helped businesses like yours **increase profits**. OGC offers computer solutions tailored to the specific needs of retailers in the hardware, lumber and building materials and garden centre industry.

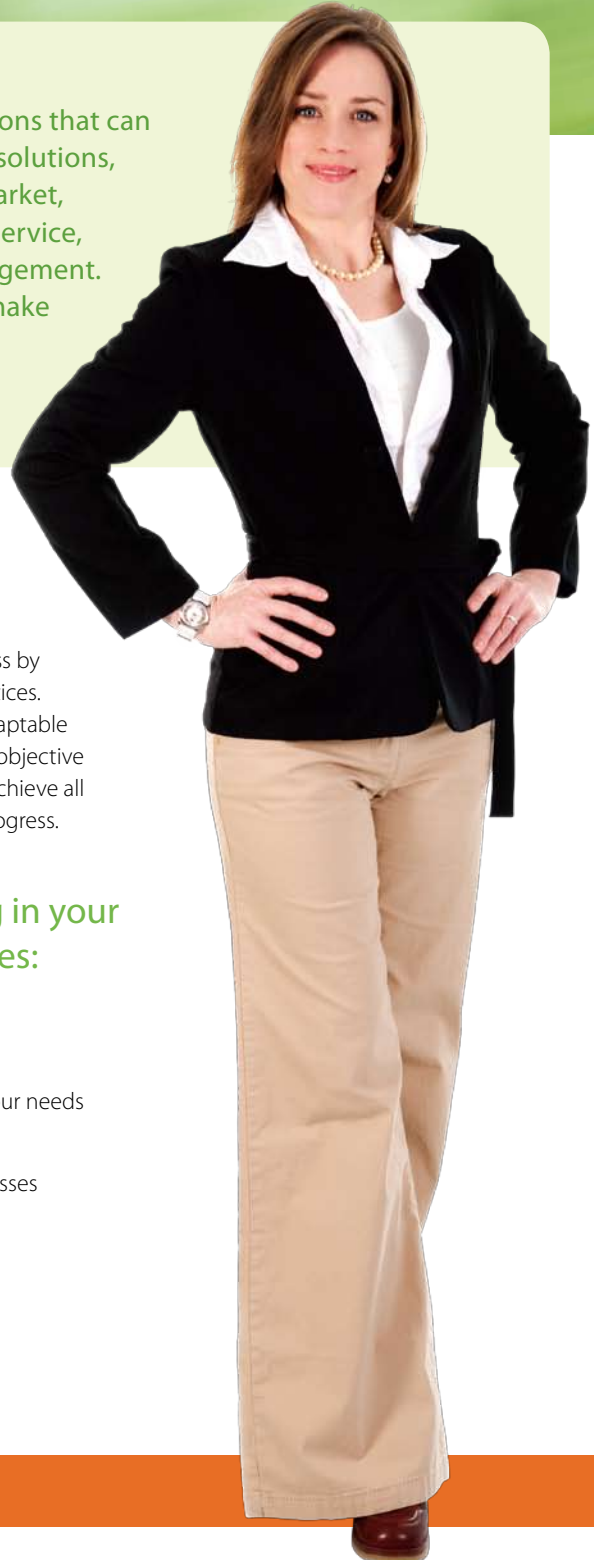
OGC provides information management solutions that can integrate all functions of your business. These solutions, the most reliable and most powerful on the market, complement your sales operations, customer service, human resources, finance and inventory management. These solutions are designed to allow you to make quick and informed decisions so you can offer your customers optimum service.

### An approach to help you **improve the performance** of your business.

OGC's mission is to help clients improve their competitiveness by offering management solutions based on best industry practices. The OGC research and development team has created an adaptable product that evolves at the same pace as your business. The objective is to provide the most advanced technological products to achieve all the flexibility and adaptability necessary for your business progress.

### A team of **professionals specializing** in your industry offering a full range of services:

- Complete assessment of your current and future needs
- Management of computer solutions implementation
- Software development and customization according to your needs
- Personalized training and in-store coaching for your staff
- Consulting service for improving your management processes
- Continuous training program to optimize software usage
- 24/7 support service





## Recognized across Canada, OGC products help more than **5,500 users** because they provide:

- Simple solutions, easily integrated into your business
- Features that save time for your employees
- Accurate, relevant and easily accessible information
- An efficient technology that can support your growth needs

## **OGC's solid reputation** is based on a willingness and capacity to continuously innovate to meet the specific needs of its customers.

*"The various automatic features of the system help to avoid mistakes and save a lot of time. Plus, the adaptability of the system allows me to be confident because I know it will adjust to my future needs.*

***OGC has a heart in the success of my business and I feel like we are part of a team.***"

**Albert Chartrand**, Controller / **Home Hardware Casselman Plywood**, (ON)

***"Since we are working with OGC, our inventory is much more accurate!*** *The unlimited units of measure give us a much more precise inventory, we have now more control on our stock. OGC is using the latest technology and we can then save a lot of time on doing our daily tasks."*

**Joel Foster**, Manager / **Mack Foster Building Material Ltd., Rona**, (BC)

***"With OGC-PLUS, I am saving so much time and money.*** *The system is easy enough to learn and I can even train my own employees. I love the fact that I can go back in the system and fix problems or errors. Also, the customer service is excellent and OGC has always been very helpful."*

**Tina Visser**, Bookkeeping and customer service / **Leo's Building Supplies Ltd., Castle**, (AB)

***"With OGC, I can start a new day without having to close the previous one. This gives me more schedule flexibility and improves my quality of life."***

**Darie Boudreau**, Administration / **Arthur Boudreau et fils Ltd., Tim-Br-Mart**, (NB)

# Two products, one objective: improve your business performance.

## OGC | Plus™

Get a precise portrait of your business with powerful **management software** that simplifies your daily work.

OGC-Plus integrates all of your company's business processes and facilitates decisions for your team. Management functions and the continuous flow of information can support your employees in customer service, retail locations, purchasing, finance and inventory management.

## O<sup>2</sup>web™

Maximize your communications and improve your customer service performance with a **business portal** that's safe, efficient, easy to use and reduces your operating costs.

O<sup>2</sup>web is integrated with your management software to improve customer service and communication by giving your employees and clients access to your business 24/7. O<sup>2</sup>web allows users to:

- Learn more about your business
- Consult your product catalogue, inventory and prices
- Retrieve an invoice, a statement of account or a pending order
- Fill a shopping cart and place an order online



### Find out more:

Calgary • Kitchener • Montréal

1 888-OGC-PLUS

[WWW.OGCINC.CA](http://WWW.OGCINC.CA)

A photograph of three customer service representatives in a call center. A woman in the foreground is smiling and wearing a headset. Behind her, a man and another woman are also wearing headsets and looking towards the camera.

Family owned & operated for over 25 years