

Info-PLUS



The improved version 10, available for you free of charge.

We are pleased to announce an update of OGC-Plus version 10. Now available and will be installed free of charge to all merchants with version 10. Installing this update (OGC-Plus 10.4) will be carried out during business hours but will have very little impact in your operations and will be virtually transparent to users.

OGC-Plus 10.4 contains a series of changes and innovations that will help you improve your overall operations. For more details on the content of this version 10.4 please visit our website.

A Customer Service representative will contact you shortly to make an appointment and to give you further information.

A chance of free improvement by helping us to improve ourselves

For 25 years, our main concern is to offer a service that meets your requirements at the highest level. Like you, we work in collaboration with our clients to improve ourselves and to better meet the needs of growing markets.

In order to better understand your concerns and assess our performance relative to your expectations, please take a few minutes to complete a short survey to tell us your impressions and feedback on our products and services.

To thank you for your valuable collaboration, you will have a **chance to win 4 hours of free telephone training (value \$ 420.00) Answer the survey by January 4, 2009 to be eligible.**

You can complete the survey online ([click here](#)) or print it and send it by fax, e-mail or by mail. If you prefer by phone, please contact Caroline Du Paul at 1-888-642-7587, she will gladly take a few minutes with you to complete the survey.

You can be sure that your comments will be taken into consideration and in completing this survey you will personally benefit in the improvements that follow.

OGC Inc.

Calgary
Kitchener
Montréal

TELEPHONE :
1-888-OGC-PLUS

FAX :
1-866-900-2112

Statutory holidays

Please note that our offices will be closed on December 25th and 26th as well as January 1st and 2nd. As usual, we are available on **emergency support**. Simply call 1-888-OGC-PLUS and press 8, or dial 514-720-0715 to leave a numeric message.

The economy is changing, how is your company reacting?

How to ensure the success and progress of your company in a market that is increasingly competitive and in a shaken economic situation? The strategy of many retailers is to continually bet on quality and differentiation of service and a more efficient working method.

Have all the tools on hand to maximize your business.

OGC tools are designed to minimize your lost time, facilitate management and use your staff more efficiently. For example, payment solutions and integrated technologies are there to help you serve your customers faster while remaining very effective. In addition, the proper use of your management software gives you relevant and availability that allows you to have better control on the operations of your business and makes the best possible service at the best cost.

Improve performance through optimum use of your software

Although today it is difficult to recruit and retain competent staff, you must still meet the demands of your customers.

You do more, with the same number of employees. The majority of OGC-plus users still only know part of the capacity of the software,

Indeed, most of the time employees receive basic training to be able to complete routine operations but rarely develop their knowledge about more advanced functions. However, regular training ensures continuous improvement of working methods, this lets you stimulate your staff to improve company performance and remain competitive in your market.

GST rate change

The Federal Government announced the decrease of the GST by 1% effective January 1st. Our software is already adapted for such an alteration. Please visit our website to learn the steps to follow. The tax modification you will make to your system will take no more than a couple minutes and will ensure accurate results.

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Happy Holidays
From the entire
OGC Team